



TO: Outreach Partners and Interested Parties

FROM: *Prescription Advantage*

Date: February 3, 2006

## ***BULLETIN***

This bulletin is one in a series of routine updates regarding Prescription Advantage. These notices are designed to inform a broad network of outreach partners and other interested parties about Plan updates affecting both current and future Plan members.

### ***Discount Card Reimbursement Letter***

As a result of an internal quality review, some Prescription Advantage members were identified as having overpaid while using their Public Sector Partners Drug Discount Card in 2005. These members will be issued a refund in February and the attached letter will accompany the check.



February 13, 2006

Dear Public Sector Partners Drug Discount Card Member,

Public Sector Partners is committed to providing you with the best possible prescription drug coverage. During the course of our internal quality review, we determined that you have overpaid on some of the prescriptions that you purchased while using your Public Sector Partners Drug Discount Card.

Based on our review of what you paid while using your Public Sector Partners Drug Discount Card, we are pleased to issue you a refund check which is enclosed in this envelope.

You may also be entitled to an additional refund due to a change to your Prescription Advantage annual out of pocket spending limit. Your annual out of pocket spending limit is the money you pay towards your co-pays and deductible. As a Prescription Advantage member, you are assigned a limit or maximum dollar amount that you are required to pay during a Plan year. When you reach your limit, you pay \$0 for your co-pays and deductible for the remainder of the Plan year.

Due to the new Medicare prescription drug coverage becoming effective on January 1, 2006, Prescription Advantage ended its Plan year on December 31, 2005. Since the Plan year was shortened by six months, your annual out of pocket spending limit was reduced by half. Prescription Advantage will send you a refund for any amount you spent beyond this limit. If you are due a refund from Prescription Advantage, you will receive it early in 2006.

If you have any questions please call Prescription Advantage Customer Service at 1-800-AGE INFO (1-800-243-4636) and press 1 or TTY 1-877-610-0241 (toll-free) for the deaf and hard of hearing.

Sincerely,

Prescription Advantage